



## Hollywood Favorites & World Cinema

Give your patrons a ticket to the most acclaimed films from Hollywood and international studios. MyLibraryDV's Hollywood Favorites & World Cinema include Academy Award®-winning films from legendary directors and the greatest actors and actresses to ever grace the silver screen as well as a diverse lineup of feature presentations from around the globe.

## Frequently Asked Questions for Library Staff

### HOW DO MY PATRONS SEARCH FOR MOVIES?

Your patrons can browse through the movie selections on MyLibraryDV by either clicking on the Movie category in the Channel Guide on the left side of the screen or the Movie icon in the center of the screen.

There are five different movie collections to select from: Classics, Independent Films, Foreign Films, Hollywood Favorites & World Cinema, and Sony Pictures Entertainment. Clicking on the desired collection reveals browsing options within that collection. In the Hollywood Favorites & World Cinema and Sony Pictures Entertainment collections there is the option to browse by genre, such as Action/Adventure, Drama, Mystery/Thriller, etc.

Clicking on the picture associated with the movie allows the user to view more information or download the video.

### HOW MANY MOVIES CAN BE CHECKED OUT AT ONE TIME?

Your patrons may check out one movie every 24 hours. Like the basic service, each movie in the Hollywood Favorites & World Cinema and Sony Pictures Entertainment collections has a seven-day checkout period that cannot be shortened no matter when the film is viewed.

When at any time during the checkout period the user decides to watch a movie and clicks on the "Play" button, they initiate a 24-hour viewing period—this includes watching the movie during progressive play while it is still downloading. The movie may be viewed as many times as desired within that 24-hour period. However, once the viewing period has ended the film will automatically be deleted from your "My Downloads" playlist and the computer's hard drive whether or not the movie has been viewed.

The time remaining to watch a film is displayed next to the "Play" icon in the "My Downloads" playlist.

### HOW CAN THE LIBRARY ENSURE THAT IT DOES NOT REACH ITS CIRCULATION CAP FOR MOVIES BEFORE THE END OF THE SUBSCRIPTION YEAR?

For those libraries that wish to distribute checkouts from the Hollywood Favorites & World Cinema collection over a greater period of time and control their budget outlay, MyLibraryDV offers a method that limits patron downloads—the throttle option. The throttle will help prevent the library from prematurely reaching its circulation cap on the premium movies by limiting weekly downloads to 120% of their prorated weekly cap.\* Unused weekly downloads roll over to the following week until the total circulation cap is reached or the end of the subscription term, whichever comes first.

There is no additional cost to the library to activate the throttle option, but there is a fee for additional downloads over the yearly cap, whether the throttle is employed or not.

\*Note that consistently reaching the throttle limit means that the library will need to purchase additional downloads to continue with their subscription.

### IF THE LIBRARY CHOOSES THE THROTTLE OPTION, HOW WILL THE PATRONS KNOW IF THE WEEKLY CAP IS REACHED?

If the library chooses this option and reaches its weekly limit the patrons will receive this message: "The library has reached its maximum limit of checkouts for Hollywood movies. Please try to download the movie again Thursday." The download limit is reset every Thursday in anticipation of heavy weekend traffic.

